

FRONT OF REGISTRATION CARD

This registration card is for the registration of material warranty only. This card to be filled out and provided to the end user for online registration.



To register this warranty please visit www.IBroof.com/warranty-registration

Visit the registration address seen here

WARRANTY REGISTRATION CARD

Thank you for choosing IB Roof Systems.

Please fill out the Warranty Registration Card on the back completely and visit www.IBroof.com/warranty-registration to validate the registration. This information is required in order to validate, activate and complete your materials warranty. (Registration is due within 90 days of installation.)

Our Promise

IB Roof Systems, ("IBRS"), proudly warrants that, subject to the terms, conditions and limitations in the Limited Material Warranty, IBRS will replace the affected portion of the IBRS membrane that fail due to a manufacturing defect. This warranty is void unless the IBRS membrane has been or is intended to be installed as part of an IB Roof System and installed by an IB Authorized installer. IBRS does not cover the cost to remove, dispose, re-install, construct, repair or maintain any product, improvement or structure except to the following limited extent: The cost to replace the failed IBRS membrane with the same design and grade of membrane on an existing appropriate substrate.

If you have any additional questions or concerns you can visit our website for details about your Limited Material Warranty at www.IBroof.com/sample-warranties for details or email us at warranty@IBroof.com and we will gladly assist you.

Quality Products Exceptional Service Technical Expertise

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BACK OF REGISTRATION CARD

PROJECT INFORMATION

To register this warranty please visit www.IBroof.com/warranty-registration

Contractor ID# (required for registration)

Check One

Residential Lifetime Materials Commercial Materials 15yr 20yr 25yr DeckShield 10yr

Job Type **Structure Type/Building Use** **Roof Size (Square Feet)**

New Overlay Tear-Off Single-Family Manufactured Commercial Multi-Family

Restaurant Other

Membrane Thickness **Membrane Color/Material**

50 mil 60 mil 80 mil Other White Cool Sand Cool Stone Red Gray Tan Brown

Green ChemGuard Custom DeckShield Gray Tan

Project Name (if applicable) I.e., ACME HOA, John Smith Residence etc. **Date of Installation**

Company Name (if Applicable) **Owner/Client Name**

Project Address City State Zip

IB Roof Systems PVC Roofing Solutions 8181 Jetstar Drive, Suite150, Irving, TX 75063 / 800.426.1626 Quality Products Exceptional Service Technical Expertise

KEY INFORMATION:
Your IB contractor ID# is required to validate warranties for submittal. This information is on your statements and invoices from IB.

Contractor must fill out warranty card as complete as possible so end-user can register on-line with accurate information.

IB ONLINE WARRANTY REGISTRATION

<https://www.ibroof.com/warranty-registration/>

STEP ONE:

Input Contractor ID#

STEP TWO:

Complete the Project Information fields.

STEP THREE:

Complete the Property Owner Information fields.

STEP FOUR:

Click the I agree to terms and submit form.

The final warranty certificate with the project information will be emailed to the end-user for his record keeping. A copy will be emailed to the contractor and automatically entered into IB's warranty database.

KEY INFORMATION:

Your IB contractor ID validates the warranty registration for your customer. **This must be provided to the end-user on the original registration card.**

Any Questions - email warranty@IBroof.com for assistance.

The screenshot shows the 'WARRANTY REGISTRATION INFORMATION' form. At the top, there is a navigation bar with 'IB Roof Systems' logo and links for ADVANTAGES, PRODUCTS, LIBRARY, NEWS & EVENTS, and CONTACT. A search bar for 'Find A Rep/ Contractor' and a 'Enter State/Zip' field are also present. The main heading is 'IB ROOF SYSTEMS WARRANTY REGISTRATION'.

The form is divided into three main sections:

- WARRANTY REGISTRATION INFORMATION:** This section includes a field for 'Contractor ID#' (with value 'wta062419') and a 'Step One: Input YOUR Contractor ID#' annotation. Below this is 'PROJECT INFORMATION' with a 'Step Two: Complete the Project Information' annotation. It contains several dropdown menus for 'Job Type*' (Residential Lifetime Materials, Commercial Materials, Deckshield), 'Type of Structure*', 'Roof Size (total sq ft)*', 'Membrane Thickness*', 'Membrane Color*', 'Roofing Company*', 'Roofing Company Phone*', and 'Warranty Start/Installation Date*'. A 'Warranty Test Account' field is also present.
- PROPERTY OWNER INFORMATION:** This section includes fields for 'Building Owner Company Name (If applicable)', 'Building Owner First Name*', 'Building Owner Last Name*', 'Building Owner Phone*', and 'Building Owner Email*'. The 'Building Owner Email*' field is circled in red with an annotation: 'Enter Email end-user will receive final certificate'. Below these are fields for 'Building Owner Address*', 'City*', 'State*', and 'Zipcode*'. There are also fields for 'Installation Address*', 'City*', 'State*', and 'Zipcode*'. A checkbox labeled 'Same as Owners Address' is present. At the bottom, there is a checkbox for 'By submitting the above form, you acknowledge you have read the entire limited warranty...' with an annotation: 'Step Four: Click the I agree to terms and submit form.' A 'SUBMIT WARRANTY' button is at the bottom right, also circled in red.

IB ONLINE WARRANTY CERTIFICATES

These certificates are samples only. These are not for business use or reproduction. These are samples of what the end-user will receive via email when registration information is submitted.

LIFETIME RESIDENTIAL LIMITED MATERIAL WARRANTY

PVC Roofing Solutions

your Warranty Registration Number

<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Company Name</small>	<small>Contract Name</small>	<small>Owner Email</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Owner Address</small>	<small>City</small>	<small>State</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Installation Address</small>	<small>City</small>	<small>State</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Project Information

<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Roofing Contractor Name</small>	<small>Contractor Phone</small>	<small>Project Name</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Type of Construction</small>	<small>Type of Structure</small>	<small>Roof Use in Square Feet</small>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<small>Membrane Thickness</small>	<small>Membrane Color</small>	<small>Color of membrane</small>
50 mil 80 mil 90 mil Other	White CoolGuard CoolGuard Tan Brown Green Red Gray CoolGuard	<input type="text"/>

Our Promise

IB Roof Systems, ("IBRS"), proudly warrants that, subject to the other terms, conditions and limitations below, IBRS will replace the affected portion of the IBRS membrane that fail due to a manufacturing defect. This Warranty is void unless the IBRS membrane has been or is intended to be installed as part of an IB Roof System. IBRS does not cover the cost to remove, dispose, re-install, construct, repair or improve any product, improvement or structure except to the following limited extent: The cost to replace the failed IBRS membrane with the same design and grade of membrane on an existing appropriate substrate.

Warranty Period

This Warranty commences upon the "Date of Completion" and will last for as long as you own the home, conditioned upon the receipt of full payment of all labor and materials supplied in connection with the IB Roof System. "Lifetime" means for as long as the original owner owns the property and is alive, but if the owner is not a natural person, "Lifetime" means 15, 20 or 25 years based on material Thickness installed. To transfer the remaining balance of this Warranty to a new owner, refer to Section d under the Owner's Responsibilities Section of this Warranty for the conditions of a transfer.

Owner's Responsibilities:

Owner's failure to comply with the terms and conditions herein may void this Warranty.

a. **If a leak is discovered,** immediately call the original roofing installer to report the leak location and severity. If suspected to be a material defect, then call IBRS' Technical Services Department at 800-428-1626 within five (5) calendar days (120 hours) of discovery and send written notice within fourteen (14) days of discovery to Jtzs Warranty Department, IB Roof Systems, 8181 Jetstar Dr #150, Irving, TX 75063. Notice to the roofing installer is not notice to IBRS. Reporting a leak to IBRS is owner's authorization for IBRS to investigate, including inspection of the roof as IBRS deems necessary. Any non-IBRS applied material or equipment that impedes investigation or repair of the IB Roof System must be removed at Owner's expense. IBRS may acknowledge and investigate Owner's notice of a potential warranty claim by issuing a warranty claim kit that requires further information from Owner. Owner must promptly provide IBRS any information reasonably requested in the warranty claim kit. If no leak covered by this Warranty is found, Owner agrees to pay an investigation fee of \$500 within sixty (60) days of invoice.

b. **Emergency Repairs.** After calling IBRS' Warranty Department, owner may, if necessary to minimize damage to the building or its contents, perform emergency repairs at the owner's sole expense. These repairs will not void this warranty so long as the emergency repairs were reasonable under the circumstances and do not result in permanent damage to or concealment of the IB Roof System.

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c. **Maintenance.** IBRS does not warranty maintenance issues. The owner must take reasonable care in maintaining the roof, for example, cleaning gutters, roof drains and supports; keeping the roof free of debris; and if required, properly caulking any areas (such as reglets, pitchpans, etc) to maintain waterproofing. For more maintenance information, go to the IBRS website at www.ibroof.com.

d. **Transfer.** If transferred, the balance of any "Lifetime" warranty period shall be the remaining balance of the warranty, based upon the original thickness of the membrane chosen for the installation (i.e. 50 mil 15 Yr, 60 mil 20 Yr, and 80 mil 25 Yr) retro-active from the date of the original membrane installation. Owner can transfer this Warranty to a subsequent owner for the remaining term only if (a) Owner provides thirty (30) days written notice of the change in ownership by filling out the Warranty Transfer Form located on the IBRS website, (www.ibroof.com), in the Warranty Transfer Section; (b) Owner makes any repairs to the IB Roof System or other roofing and building components that are identified by IBRS as necessary to preserve the integrity of the IB Roof System; and (c) Owner pays a transfer fee of \$250. This Warranty is not otherwise transferable by contract or operation of law.

Exclusions from Coverage. This Warranty does not cover leaks or other conditions caused by:

a. **Natural Disaster,** such as gale force wind or hail, windfall or wind-blown debris, flood, tornado/micro burst, hurricane, lightning/electrical storm, fire, earthquake, or any act of God.

b. **Failure of substrate under the IB Roof System,** including collapse, movement, deflection, loss of insulation or R-value, excessive moisture infiltration or condensation, or failure of any portion of any underlying structure.

c. **Change in use, abuse or misuse,** including excessive foot traffic, staging or storage of any nature on the IB Roof System; failure of the Owner to properly maintain the roof system; or substantial change in the usage of the building without IBRS written approval. Misuse includes using any portion of the IB Roof System for any purpose other than a roof waterproofing system.

d. **Alterations during or after installation,** including any additions, penetrations or substantial work performed on or through the IB Roof System that is not in compliance with IBRS' specifications and installation instructions.

e. **Any building material or component other than the IB Roof System membrane,** including without limitation: caulking or sealants; seams or any other connection, product or device that ties or connects the IB Roof System to any other non-IB Roof System product; and any other material, component or product other than the membrane itself.

f. **Building design,** including but not limited to inadequate ventilation or insulation R-values, and improper placement of insulation.

g. **Contact with incompatible products, materials, cleaners, chemicals or compounds,** environmental fallout and any other chemicals not designated as "A-1" in the Chemical Compatibility Sheet that is in effect on the Date of Completion.

h. **Animals, plants, insects, or other organisms** on or beneath the IB Roof System, including algae, moss, fungi, lichens, mold, or mildew. This Warranty also does not cover discoloration, dulling, loss of reflectivity, loss of acrylic surfacing, loss of printed pattern, accumulation or retention of dirt, dust, or general pollutants.

i. **Any condition that is not in accordance with IBRS installation instructions,** (such as base flashing height or fasteners per square foot), unless specifically accepted by IBRS in writing.

j. **Improper installation.** IBRS "authorized" designation of applicators in no way warrants workmanship in any particular case.

Limitation of Damages, Choice of Law & Jurisdiction

THIS WARRANTY SUPPLIES AND REPLACES ALL OTHER EXPRESS (WRITTEN OR ORAL) AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. THIS WARRANTY IS OWNER'S SOLE AND EXCLUSIVE REMEDY. IBRS SHALL NOT BE LIABLE UNDER ANY THEORY OF LAW OR EQUITY (INCLUDING, BUT NOT LIMITED TO NEGLIGENCE, BREACH OF WARRANTY OR STRICT LIABILITY) FOR ANY GENERAL, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR OTHER DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, INJURY OR DAMAGE TO ANY BUILDING OR STRUCTURE, ITS CONTENTS, OR ANY PERSON DUE TO ANY CAUSE, INCLUDING WITHOUT LIMITATION PRODUCT FAILURE, LEAKS, MOISTURE, CONDENSATION, MOLD, ORGANISMS, CHANGE IN APPEARANCE, LOSS OF REFLECTIVITY, VAPOR OR COOKING (responsible) if any) of the installation or condition of a roof are solely for IBRS' information and convenience, and any such inspection(s) shall not create any additional duty, liability or warranty by IBRS, express or implied, nor any additional remedy for the Owner or any other person. Owner is solely responsible for the investigation and remedy of any non-covered leaks or conditions. This Warranty is governed by the laws of the State of Oregon. Purchase of the IB Roof System constitutes irrevocable consent to the exclusive jurisdiction and venue in state or federal courts in Multnomah or Lane County, Oregon in all disputes against IBRS arising out of or relating to the purchase, use or warranty of this product. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION OR EXCLUSION OF IMPLIED WARRANTIES, SO THESE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU!

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